



QUESTIONS & RESPONSES #01

RFP or RFQ / TITLE 071008| On-Call IBM Maximo Support Services

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SUBMITTAL DUE DATE November 20, 2018 @ 2:00PM (PST)

Q&A ISSUE DATE November 7, 2018

PROPOSER QUESTIONS	PORT RESPONSES	RFP/ RFQ Section
There is no mention of travel costs for the project. Is travel not expected or how should travel be priced/handled?	All rates quoted shall be: • Fully burdened, including, but not limited to, administrative overhead and all direct/indirect expenses.	pg. 6
Is the Port of Tacoma currently working with another IBM Maximo Partner?	Yes	
If so, is the current Maximo Partner eligible to bid on this opportunity?	Yes	
Is the initial task order amount based on one year or the entire potential term including options?	The initial contract amount of NTE\$200,000 is for the entire term. Additional funds may be added to meet the Port's projected service needs during the term of the contract.	pg. 2, Sect. B
Will the awarded vendor be granted remote access to assist when necessary?	Yes.	
Does the port have an anticipated level of effort for support? (i.e. hours per month?)	Since April 2014, we have utilized approximately \$177,000 in a combination of large and small projects with our current Maximo support vendor.	