
Attachment C
REFERENCE'S RESPONSE TO:
RFP Number: 071118

INSTRUCTIONS TO THE PROPOSER:

Proposers **selected for interviews** are allowed three (3) completed reference questionnaires. To ensure the receipt of three(3) references, we recommend that 4-5 are sent. The completed reference questionnaires must be from individuals, companies, or agencies with knowledge of the proposer's experience that is similar in nature to the products or services being requested by this RFP, and are within the last 3 years from the date this RFP was issued.

If more than three (3) qualifying references are received, the first three (3) fully completed references received will be used for evaluation purposes. References will be averaged.

INSTRUCTIONS

1. Proposers **must** complete the following information on page 2 of the "Reference's Response To" document **before** sending it to the Reference for response.
 - a. Print the name of your reference (company/organization) on the "REFERENCE NAME" line.
 - b. Print the name of your company/organization on the "PROPOSER NAME" line.
2. Send the "Reference's Response To" document to your references to complete.

NOTE: It is the proposer's responsibility to follow up with their references to ensure timely receipt of all questionnaires. Proposers may e-mail the Procurement Representative prior to the RFP closing date to verify receipt of references.

Attachment C
REFERENCE'S RESPONSE TO:
RFP Number: 071118

RFP Title: Website Design, Development, Maintenance & Support Services

REFERENCE NAME (Company/Organization): _____

PROPOSER NAME (Company/Organization): _____ has submitted a proposal to the Port of Tacoma, provide the following services: Website Design, Development, Maintenance & Support Services . We've chosen you as one of our references.

INSTRUCTIONS

1. Complete **Section I. RATING** using the Rating Scale provided.
2. Complete **Section II. GENERAL INFORMATION** (*This section is for information only and will not be scored.*)
3. Complete **Section III. ACKNOWLEDGEMENT** by manually signing and dating the document. (*Reference documents must include a signature.*)
4. E-mail **THIS PAGE** and your completed reference document, **SECTIONS I through III** to:

E-mail: procurement@portoftacoma.com
5. This completed document **MUST** be received no later than **June 3, 2019 @ 5:00PM** (Pacific Time). Reference documents received after this time will not be considered. **References received without an signature will not be accepted.**
6. DO **NOT** return this document to the Proposer.
7. In addition to this document, the Port may contact references by phone for further clarification if necessary.

**REFERENCE
QUESTIONNAIRE RFQ
Number: 071118**

RFP Title: Website Design, Development, Maintenance & Support Services

E-mail: procurement@portoftacoma.com

Reference Firm Name	
Reference Name	
Project Name /Year work done	
Generally describe the nature of the work the firm did for you, including the Contract term and cost.	
Was the staff generally available and easy to reach?	
1. Was the work often completed within schedule & within budget? If not, explain. <i>1 poor – 10 outstanding</i>	
2. How would you rate the quality of work provided? <i>1 poor – 10 outstanding</i>	
3. Would you hire them again? Why or why not?	

<p>4. How would you rate the quality of their staff?</p> <p><i>1 poor – 10 outstanding</i></p>	
<p>5. How would you rate their responsiveness to your requirements for changes/amendments, invoicing/billing reconciliation and responsiveness to inquiries?</p> <p><i>1 poor – 10 outstanding</i></p>	
<p>6. General Comments</p>	

ACKNOWLEDGEMENT

I affirm to the best of my knowledge that the information I have provided is true, correct, and factual:

Signature of Reference

Date

Print Name

Title

Phone Number

Email Address