QUESTIONS & RESPONSES #01
CONTRACT NUMBER: PA000000378
RFP/RFQ TITLE: Cybersecurity Services
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QUESTIONS DUE DATE: Tuesday, October 21 @ 2:00 PM (PST)
Q&A ISSUE DATE: Friday, October 10, 2025

#	Question	Answer	Question #
1	Existing Users and Assets Can you confirm the total number of users (end users) supported across the 400 workstations/laptops and 180 mobile devices?	This information will be provided to the Awarded Vendor	Q-003372
2	Existing Users and Assets Could you provide a detailed inventory or list of all IT assets (e.g., servers, endpoints, network devices, cloud assets, applications etc.) in scope for the cybersecurity services?	This information will be provided to the Awarded Vendor	Q-003372
3	Existing Technologies Could you share a list of the current cybersecurity tools and technologies in use (e.g., SIEM, SOAR, EDR, firewalls, vulnerability scanners)?	This information will be provided to the Awarded Vendor	Q-003372
4	Existing Technologies What are the primary SaaS applications (70 listed) currently in use, and are any of them considered critical or high-risk?	This information will be provided to the Awarded Vendor	Q-003372
5	Requested Tools / Technologies For the Breach and Attack Simulation (BAS) requirement, is the Port expecting the vendor to provide a BAS platform license or only managed services?	Expectation is both	Q-003372
6	Requested Tools / Technologies Are there any preferred vendors or platforms for SIEM and SOAR integration with the BAS solution?	Microsoft Solutions, No preference for BAS	Q-003372
7	Monitoring vs. Incident Handling While the RFP mentions existing Managed Detection and Response (MDR) services with Virtual SOC, is the vendor expected to provide any additional monitoring or incident detection capabilities?	Outside of what is stated in the Milestones there is no further expectations	Q-003372
8	Monitoring vs. Incident Handling Are the Red Team, Purple Team, and TTX exercises intended to supplement the existing MDR services, or are they expected to replace or evaluate them?	Evaluation Only	Q-003372
9	24x7 or Other Monitoring Support Is there any expectation for 24x7 monitoring, alert triage, or incident response support as part of this engagement?	Outside of what is stated in the Milestones there is no further expectations	Q-003372
10	24x7 or Other Monitoring Support If not 24x7, what are the expected hours of support or availability during the engagement period?	Dependent of Scope of the Exercise and related risk	Q-003372
11	Tool Licensing Is the Port seeking only services, or is the vendor expected to provide tool licensing (e.g., for BAS platforms or password auditing tools) as part of the proposal?	Expectation is both	Q-003372
12	Support Post Installation Is there any expectation for post-engagement support or ongoing assistance after the completion of each milestone?	Outside of what is stated in the Milestones there is no further expectations	Q-003372
13	Support Post Installation If support is required post-installation or post-engagement, what level of support is expected (e.g., break/fix, advisory, retesting, tuning)?	Outside of what is stated in the Milestones there is no further expectations	Q-003372
14	Microsoft Licensing What type of Microsoft licenses are currently in use at the Port (e.g., Microsoft 365 G3, G5, G5 Security, A3, A5)?	This information will be provided to the Awarded Vendor	Q-003372
15	Microsoft Licensing Are there any plans to upgrade or change Microsoft licensing tiers in the foreseeable future?	There are no foreseeable changes to Microsoft Licensing	Q-003372