

P.O. Box 1837 Tacoma, WA 98401-1837 www.portoftacoma.com

# NWSA / PORT OF TACOMA REQUEST FOR PROPOSALS No. PA00000033 INFORMATION TECHNOLOGY TEMPORARY AND FULL-TIME PLACEMENT STAFFING SERVICES

Issued by
Port of Tacoma
One Sitcum Plaza
P.O. Box 1837
Tacoma, WA 98401-1837

RFP INFORMATION				
Contact:	Alex Compton, Procurement			
Email Addresses:	procurement@portoftacoma.com			
Phone:	253-888-4741			
Deadline for Questions	OCT 31, 2024 @ 2:00 PM (PST)			
Proposal Submittal Deadline	NOV 7, 2024 @ 2:00 PM (PST)			

PLEASE SUBMIT ALL QUESTIONS AND PROPOSALS VIA THE PROCUREMENT PORTAL

(LINK LOCATED ON THE LEFT SIDE OF THE PROCUREMENT PAGE)

Request for Proposals
IT Temporary and Full-Time Placement Staffing Services

# NWSA / PORT OF TACOMA Request for Proposals (RFP) # PA00000033 INFORMATION TECHNOLOGY TEMPORARY AND FULL-TIME PLACEMENT STAFFING SERVICES

The Northwest Seaport Alliance (NWSA) and the Port of Tacoma (Port) are soliciting proposals from firms interested in providing Information Technology Temporary and Full-Time Placement Staffing Services on an as-needed basis.

### A. BACKGROUND

The NWSA is an operating partnership of the ports of Seattle and Tacoma. Combined, the ports are the fourth-largest container gateway in North America. Regional marine cargo facilities also are a major center for bulk, breakbulk, project/heavy-lift cargoes, automobiles, and trucks.

The NWSA is governed by the two ports as equal Managing Members, with each Managing Member consisting of the five commissioners in each port. Each port's commissioners are elected at large by the citizens of their respective counties. To learn more about the NWSA visit <a href="https://www.nwseaportalliance.com">www.nwseaportalliance.com</a>. To learn more about the Port of Tacoma visit <a href="https://www.portoftacoma.com">www.portoftacoma.com</a>.

The Port maintains IT infrastructure, enterprise software applications, and terminal operating systems using a variety of platforms and systems. Most enterprise systems are SaaS/cloud services but some are hosted by the Port in our own private cloud.

The Port has an in-house Information Technology (IT) department with project management, infrastructure, support, technical, and functional staff. On occasion, the IT department requires additional human resources to supplement regular staff during peak workloads, to cover extended absences, or to provide specialized skillsets. The Port also utilizes staffing agencies to fill some of its full-time positions.

Experience levels required for each resource will vary depending upon the specific engagement and position being filled. Specific skills and experience needed will also vary depending up the specific engagement and position (Project Manager, Business Analyst, etc.)

We anticipate utilizing staffing agencies to fill 1-3 temporary positions per year with a duration from 6-11 months each. In the past 12 months we have filled 2 temporary (contract) positions using our currently contracted staffing firm vendors. We anticipate needing to utilize staffing firms to fill 1-3 full-time positions per year. In the past 12 months we have utilized staffing firms to fill 3 full-time positions. There are four staffing firms that were selected by the previous procurement which will be expiring soon and will be replaced by firms selected using this new procurement.

The Port's Standard Terms and Conditions are included as Attachment B to this RFP. By submitting a proposal, the Proposer represents that it has carefully read and agrees to be bound by the Port's Standard Terms and Conditions. Identify during the question submittal and response period, any sections you consider onerous, clarify why you consider these sections onerous, propose alternative language and describe why it is in the Port's best interests to adopt the alternative language.

Proposals submitted with altered or conditioned Terms and Conditions without prior written agreement from the Port will be considered non-responsive and not considered for evaluation.

### **B. SCOPE OF SERVICES:**

Through this RFP the Port may award up to five (5) IT Staffing contracts to those firms ("firms"), who agree to Port Terms and Conditions (Attachment B), through which Port Information Technology Temporary and select Full-Time Placement Staffing requirements will be sourced. The duration of this arrangement is expected to be three (3) years with the option, at the Port's discretion, to renew for up to two (2) 1-year extensions for a total of five (5) years.

The following process will be utilized with the firms selected by this RFP when staffing requirements are identified that require the services of a staffing firm:

### **Temporary Placements**

- When the Port identifies a need for an IT temporary resource, a summary of the requirements will be sent to all selected firms via email using a Project Service Order (PSO) form. The requirements will include a description of the engagement, skillset required, experience level required, expected duration, and any other pertinent information. Attachment D includes a sample PSO form for a typical temporary staffing assistance request.
- Within five (5) business days of receipt of a PSO form for a temporary staffing opportunity, selected firms will complete the Contractor section of the PSO form and submit it along with resumes of available, qualified, contract resources.
- The Port will review submitted resumes, and schedule interviews with shortlisted candidates. The Port will select the candidate who best fits the Port's requirements. If no sufficiently qualified candidates are received from the selected firms, the Port may then open the staffing opportunity to other firms.
- Before extending an offer to a candidate, the staffing firms will conduct background checks on selected candidates, including criminal background check and verification of employment and education history portrayed on the candidate's resume.
- The Port will issue Purchase Orders for individual Temporary (contract) Staffing engagements.
- Staffing firms will provide weekly timesheets for hours worked by temporary resources that will be reviewed/approved by the Port. Staffing firms will invoice monthly for approved hours worked at the agreed rate for the resource.
- Performance concerns will be discussed with a representative from the staffing firm as needed.

#### Full-Time Placements

- The Port's HR department will attempt to fill new full-time positions first (without staffing firm assistance).
- When the Port identifies a need for staffing firm assistance to fill a full-time IT position, a staffing assistance request will be sent by email to all selected staffing firms and will include the job description for the position.
- Within five (5) business days of receipt of the staffing assistance request for a full-time IT staffing opportunity, selected firms will submit resumes of qualified candidates along with their salary requirement and available start date.

- The Port will review submitted resumes and schedule interviews with shortlisted candidates. The Port will select the candidate who best fits the Port's requirements. If no sufficiently qualified candidates are received from the selected firms, the Port may then open the staffing opportunity to other firms.
- The Port will conduct a background check on selected candidates before extending an offer for employment. Full-time offers will be made to selected individuals upon completion of the background check.
- On or after the first day of employment, the referring firm will invoice the Port for the agreed referral fee.
- If the selected individual successfully completes a 6-month probationary period, the
  referral fee will be non-refundable. However, if the individual does not successfully
  complete a 6-month probationary period, the staffing firm will refund a portion of the
  referral fee according to the percentage of the 6-month probationary period successfully
  completed.

### C. DELIVERABLES:

Deliverables will vary based on the Temporary PSO or Full-Time position.

### D. RFP ELEMENTS & EVALUATION CRITERIA:

Proposals should present information in a straightforward and concise manner, while ensuring complete and detailed descriptions of the proposing team (to include the prime consultant's key team members and any major sub-consultants) and the team's ability to meet the requirement of this solicitation. Attention will be given to the technical competencies and completeness of content. The written proposals should be prepared in the sequential order as outlined below.

Proposals are limited to <u>10 numbered pages</u> (8 ½ by 11 inch) <u>including</u> the cover letter and any submitted appendices, but <u>excluding</u> the compensation proposal and references. All pages shall be in portrait orientation with 1 inch margins. Font size shall be 11 point or larger. Proposals that do not follow this format may be deemed nonresponsive.

The cover letter shall include the solicitation Title and Number, Name, Title, Email Address, Phone Number and Addresses of the Proposing Team's main contact and include the following information:

- Describe all claims submitted by any client against the firm within the past two
  years related to the personal services provided by the firm or its key personnel. For
  purposes of this request, "claim" means a sum of money in dispute in excess of
  10% of the firm's fee for the services provided.
- Any real or perceived conflicts of interests for team members, inclusive of the prime, sub-consultants and key team members.

Proposals are to address, and will be evaluated upon, the following criteria:

### INITIAL EVALUATION PHASE

1.	Qualifications & Experience	е	35 P	TS
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Describe the qualifications and experience of the firm submitting the proposal, including:

- Describe the qualification and experience of the organization submitting the proposal related to the elements described in the scope of services, including:
  - Length of time in business; length of time offering services similar to those proposed.
  - Number and experience of key personnel proposed to be assigned to this work.
- Describe the number, size and type of customers; number contract and full-time resources placed in the last 12 months; market/vertical specializations, etc.
- Describe the factors that differentiate the firm submitting the proposal from other staffing firms.
- Provide a list of three (3) references for recent clients where the firm has provided contract and full-time staffing services. Include a client point of contact name and title, contact information (phone and email), period of performance, key personnel involved, and brief description of services relevant to the services being requested.

### 2. Staffing Approach 35 PTS

- Describe the approach your firm will use to evaluate candidates to ensure they are a good match for a position prior to submitting them to the Port for consideration.
- Include a summary of innovative ideas and suggestions for enhancing the scope of services.
- The Port desires to have a diverse workforce that is minimally representative of our region's demographics. Describe how your firm could help the Port achieve this objective.
- Assumptions and Risks: Define the assumptions made regarding accomplishing the Scope of Services. Define the factors your firm sees as risks to providing the scope of services and propose mitigation strategies.
- Coordination & Communication: Provide a plan for communication and coordination between the firm and the Port.

### 3. Rates\_\_\_\_\_\_30 PTS

### Compensation information MUST be provided separately from the proposal, in an individual PDF document.

Use the Rate Sheet form in Attachment C to specify low (junior, 4 or less years of experience) to high (senior, 5+ years of experience) range of rates, for each of the resource types listed below. Rates must be fully burdened to include, but not limited to, hourly rates, administrative overhead, travel, lodging, per diem, etc., and be valid for at least one year. Annual adjustments will be based on the CPI-U:

- Project Manager
- Business Analyst
- Systems Analyst
- Software Engineer

- Infrastructure Engineer
- IT Cloud Data Engineer
- IT Support Specialist (helpdesk)

Temporary rates will be evaluated by averaging the high range of the rates submitted for each resource type. Full-time placement percentages will be evaluated by averaging the three different percentages. The two values will then be added together for the evaluation. Points will be normalized and the firm with the lowest overall average will receive the maximum points available. All rates quoted shall be:

- Fixed, fully burdened, including, but not limited to, per diem, administrative overhead, travel, lodging, and transportation (all direct/indirect expenses included);
- Quoted in US Dollars;
- Full cost inclusive of sales tax and other government fees, taxes and charges; and
- Valid throughout the contract period unless otherwise amended and agreed to by both parties in writing.

Also include your referral fee for full-time placements on the rate sheet where indicated.

### 4. References.....

References Pass/Fail Reference checks may be performed on the selected firm, if based directly on the proposals received, or on shortlisted firms if interviews are being requested. The Port may evaluate the reference checks to assess the proposed team's overall performance and success of previous, similar work. Reference checks may also be utilized to validate information contained in the proposal.

### FINAL EVALUATION PHASE (if applicable)

### 5. Interviews (as requested by the Port)\_\_\_\_\_100 PTS

If an award is not made based on the written evaluations alone, interviews will be conducted with the top-ranked proposers. Failure to participate in the interview process will result in the Proposer's disqualification from further consideration. If interviews are conducted, they will be held at the Port of Tacoma, Tacoma, WA., or virtually via Teams meeting. Travel costs will not be reimbursed for the interview.

### **Attachments:**

ATTACHMENT A - SUBMITTAL INSTRUCTIONS

ATTACHMENT B - PORT OF TACOMA TERMS AND CONDITIONS

ATTACHMENT C - RATE SHEET TEMPLATE

ATTACHMENT D - PROJECT SERVICE ORDER (PSO) FORM SAMPLE

### ATTACHMENT "A" SUBMITTAL INSTRUCTIONS

### **PROCUREMENT PROCESS**

#### **SOLICITATION TIMELINE:**

Issuance of Solicitation	OCTOBER 10, 2024
Last Day to Submit Questions	OCTOBER 31, 2024 @ 2:00 PM (PST)
Submittal Packets Due	NOVEMBER 7, 2024 @ 2:00 PM (PST)
Review/Shortlist*	NOVEMBER 15, 2024
Interviews (if required)*	NOVEMBER 20, 2024
Final Selection*	NOVEMBER 22, 2024
Execute Contract*	NOVEMBER 25, 2024

<sup>\*</sup>Dates are tentative.

All status updates on the above solicitation timeline will be announced on the Port's website for this solicitation.

### **VENDOR OBLIGATION**

The NWSA and Port of Tacoma's (Port) Invitation to Bid, Request for Proposals and Request for Qualifications can be accessed on the Port's website, <a href="www.portoftacoma.com">www.portoftacoma.com</a> under 'Business -> Contracting -> Procurement'.

When viewing the details page for this procurement on the Port's Website firms have the option of subscribing to the Holder's List.



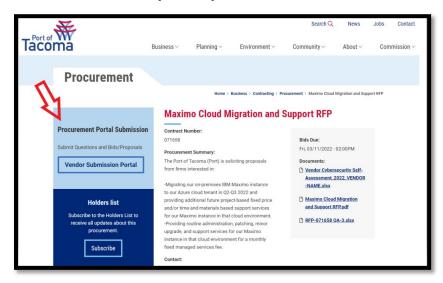
By subscribing to the Holder's List, firms will automatically be notified when new documents or changes relating to this procurement occur.

\*Only those who have subscribed to the Holder's List will receive notifications throughout the procurement process, up until a firm is selected.

#### **COMMUNICATION / INQUIRES**

Proposers who, relative to this scope of services, contact any individuals or Commission members representing the NWSA or the Port, other than the Procurement Representative listed on the solicitation may be disqualified from consideration.

Written questions about the meaning or intent of the Solicitation Documents shall only be submitted to the Procurement Department via the Procurement Portal (Portal link is accessible via this specific procurements website. See left side of page.).



Proposers who may have questions about provisions of these documents are to submit their questions by the date listed above. The NWSA/Port will respond to all written questions submitted by this deadline, and responses will be posted on the corresponding procurements website.

### **ADDENDA**

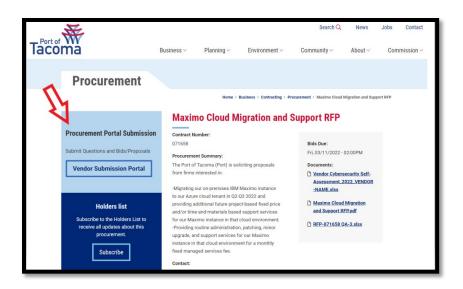
The NWSA/Port may make changes to this Solicitation. Oral or other interpretations, clarifications or submittal instructions will be without legal effect. Any information modifying a solicitation will be furnished in a formal, written addendum. If at any time, the NWSA/Port changes, revises, deletes, increases, or otherwise modifies the Solicitation, the NWSA/Port will issue a written Addendum to the Solicitation. Addenda will be posted to the Port's web site and conveyed to those potential submitters who have requested to be placed on the Holder's List.

### SUBMITTAL PROCESS Electronic Submittal:

Proposals must be received via the procurement portal on or before the date and time outlined on the front page of this proposal.

### **Procurement Submission Portal Instructions:**

Navigate to this procurements web page (referencing the number and name) via the following link <u>Procurement | Port of Tacoma</u>. While on the procurements page, click on the 'Procurement Submission Portal' link (located on the lefthand side of the page).



Full instructions on how to utilize the submission portal can be found on the Port's website, <a href="www.portoftacoma.com">www.portoftacoma.com</a> under 'Business -> Contracting -> Procurement'. See bold red heading above the bid search box "Bid and Question Submittal Instructions", to access the thorough instructions in PDF format.

Please submit proposal, including all appendices and compensation in separate Adobe Acrobat PDF format. Submittals need to be limited to **9 MB in total email size**. Please provide one (1) non-redacted version of your PDF submittal. It is the **Consultant's responsibility to verify the receipt of the submittal**. **Electronic verification will be provided**.

\*Late proposals will not be accepted by the NWSA/Port. Proposals received after the stated date and time will not be reviewed and shall be deemed non-responsive.

All proposals submitted shall be valid and binding on the submitting firm for a period of ninety (90) days following the submittal deadline and for any extension of time granted by the submitting firm.

#### **EVALUATION AND AWARD PROCESS**

An evaluation team, using the point method of award, will review each proposal and evaluate all responses received based upon the criteria listed herein. The NWSA/Port may request clarifications or additional information, if needed. After the evaluation team individually scores each proposal, the scores are tallied and the firms are ranked based on the scores.

A selection may be made based on the proposals and initial evaluation criteria alone. Alternatively, the evaluation team may create a short list of the top ranked firms and invite the short-listed firms in for interview and/or check references. Scores for reference checks and interviews will be tallied and added to the short-listed firm's initial evaluation scores. Final selection will be based on the accumulative score.

The NWSA/Port intends to select the Proposer who represents the best value to the NWSA/Port.

The NWSA/Port reserves the right to accept or reject any or all information in its entirety or in part and to waive informalities and minor irregularities and to contract as the best interest of the NWSA/Port may require. The NWSA/Port reserves the right to reject any or all Proposals submitted as non-responsive or non-responsible.

### Procedure When Only One Proposal is received

In the event that a single responsive proposal is received, the Proposer shall provide any additional data required by the NWSA/Port to analyze the proposal. The NWSA/Port reserves the right to reject such proposals for any reason.

### **GENERAL INFORMATION**

News releases pertaining to this RFP, the services, or the project to which it relates, shall not be made without prior approval by, and then only in coordination with, the NWSA/Port.

#### **COSTS BORNE BY PROPOSERS**

All costs incurred in the preparation of a Proposal and participation in this RFP and negotiation process shall be borne by the proposing firms.

### PROTEST PROCESS

A Bidder protesting for any reason the Bidding Documents, a Bidding procedure, the NWSA/Port's objection to a Bidder or a person or entity proposed by the Bidder, including but not limited to a finding of non-Responsibility, the Award of the Contract or any other aspect arising from or relating in any way to the Bidding shall cause a written protest to be filed with the NWSA/Port within two (2) business days of the event giving rise to the protest. (Intermediate Saturdays, Sundays, and legal holidays are not counted as business days.) The written protest shall include the name of the protesting Bidder, the bid solicitation number and title under which the protest is submitted, a detailed description of the specific factual and legal grounds for the protest, copies of all supporting documents, evidence that the apparent low bidder has been given notice of the protest, and the specific relief requested. The written protest shall be sent by email to procurement@portoftacoma.com

Consideration. Upon receipt of the written protest, the NWSA/Port will consider the protest. The Port may, within three (3) business days of the NWSA/Port's receipt of the protest, provide any other affected Bidder(s) the opportunity to respond in writing to the protest. If the protest is not resolved by mutual agreement of the protesting Bidder and the NWSA/Port, the Contracts Director of the Port or his or her designee will review the issues and promptly furnish a final and binding written decision to the protesting Bidder and any other affected Bidder(s) within six (6) business days of the NWSA/Port's receipt of the protest. (If more than one (1) protest is filed, the NWSA/Port's decision will be provided within three (3), but no more than six (6) business days of the NWSA/Port's receipt of the last protest.) If no reply is received from the NWSA/Port during the six (6) business-day period, the protest will be deemed rejected.

Waiver. Failure to comply with these protest procedures will render a protest waived.

Condition Precedent. Timely and proper compliance with and exhaustion of these protest procedures shall be a condition precedent to any otherwise permissible judicial consideration of a protest.

### SMALL BUSINESS AND DISADVANTAGED BUSINESS OPPORTUNITIES

The Port of Tacoma and the Northwest Seaport Alliance encourage participation in all of its contracts by MWBE firms certified by the Office of Minority and Women's Business Enterprises (OMWBE). Participation may be either on a direct basis in response to this solicitation/invitation or as a subcontractor to a Bidder/Proposer. However, unless required by federal statutes, regulations, grants, or contract terms referenced in the contract documents, no preference will be included in the evaluation of bids/submittals, no minimum level of MWBE participation shall be required as a condition for receiving an award and bids/submittals will not be rejected or considered non-responsive on that basis. Any affirmative action requirements set forth in federal regulations or statutes included or referenced in the contract documents will apply. The selected firm will be required to show evidence of outreach.

### **PUBLIC DISCLOSURE**

Proposals submitted under this Solicitation will be considered public documents and, with limited exceptions, will become public information and may be reviewed by appointment by anyone requesting to do so following the conclusion of the evaluation, negotiation, and award process. This process is concluded when a signed contract is completed between the NWSA/Port and the selected Consultant.

If a firm considers any portion of its response to be protected under the law, the vendor shall clearly identify each such portion with words such as "CONFIDENTIAL," "PROPRIETARY" or "TRADE SECRET" on each page for which the protection is sought. If a request is made for disclosure of such portion, the NWSA/Port will notify the vendor of the request and allow the vendor not less than ten (10) days to seek a protective order from the Courts or other appropriate remedy and/or waive the claimed confidentiality. Unless such protective order is obtained and provided to the NWSA/Port by the stated deadline, the NWSA/Port will release the requested portions of the proposal. By submitting a response the vendor assents to the procedure outlined in this paragraph and shall have no claim against the NWSA/Port on account of actions taken under such procedure.

### Port of Tacoma Terms and Conditions for Purchased Service Agreements

### 1. Relationship of the Parties

Consultant and its employees are independent Contractors. Nothing contained herein shall be deemed to create a relationship of employer and employee or of principal and agent.

### 2. Subconsultant and Supplier Relations

- **a.** Subconsultants at all tiers shall be approved by the Port prior to performing Services in support of this Agreement between Consultant and Port.
- b. The award of a subcontract does not create a contract between the Port and the subconsultant. Subconsultants shall have no rights whatsoever against the Port by reason of their contract with the Consultant. The foregoing provision shall apply with equal force to subconsultants, suppliers and all other persons or parties otherwise engaged by the Consultant to do any portion of the Services.
- c. The Consultant shall ensure every subcontract shall bind the subconsultant to the applicable terms of the Agreement. The Consultant shall appropriately monitor the activities of the subconsultant. In no event shall the activities of the subconsultant operate to release or reduce the liability of the Consultant to the Port for any breach in the performance of the Consultant's duties.

### 3. Conflicts of Interest

Consultant warrants that it has no direct or indirect economic interest which conflicts in any manner with its performance of the Services required under this Agreement. Consultant warrants that it has not retained any person to solicit this Agreement and has not agreed to pay such person any compensation or other consideration contingent upon the execution of this Agreement.

#### 4. Compliance with Laws

- a. Consultant agrees to comply with all local, state, tribal, and federal laws and regulations applicable to the Services existing at the time this Agreement was executed or that became applicable subsequent to this Agreement's execution, and those regarding employee safety, the workplace environment, and employment eligibility verifications as required by the Immigration and Naturalization Service. Consultant shall obtain and maintain all professional licenses and permits required to complete the Services.
- Consultant must comply with all Occupational Safety and Health Administration (OSHA), Washington Industrial Safety and Health Act (WISHA), Department of Labor, Environmental Protection Agency and other applicable

- environmental standards as prescribed by law while on or occupying Port-owned properties.
- c. The Consultant is responsible for ensuring that all personnel performing Services are paid wages in accordance with federal, state and local laws when applicable.

### 5. Records and other Tangibles

- a. The Port is a public entity and must maintain access to, and be able to provide, records per RCW 40.14, RCW 42.56, and the Secretary of State's Local Government Common Records Retention Schedule (CORE) Version 3.3 (October 2016). Therefore, until the expiration of six (6) years after the term of this Agreement, consultant agrees to maintain accurate records of all activities done in providing the Services and to deliver such records to the Port upon termination of the Agreement or otherwise as requested by the Port.
- b. The Port or its designated agent, and federal and state auditing authorities have the right to audit this Agreement and access to all records and documents, including financial data, for a period of not less than six (6) years after Completion of all projects related to this Agreement or until resolution of any litigation related to this Agreement whichever occurs last.

#### 6. Ownership of Intellectual Property (IP)

- a. The plans, specifications, models, programs, reports, and other products prepared by the Consultant in performing the Services are Instruments of Service for purposes of the copyright laws of the United States. The Port has ownership rights to the Instruments of Service. Consultant shall not be liable for changes made in the Instruments of Service by anyone other than the Consultant. Consultant shall have free right to retain, copy and use any tangible materials or information produced but only for its own internal purposes. Any patentable result or materials suitable for copyright arising out of this Agreement shall be owned by and made available to the Port for public use, unless the Port determines it is not in the public interest that it be owned or available.
- b. The Instruments of Service shall include all calculations, notes, draft documents, reports, drawings, specifications, electronic files, including e-mails, and any other materials, information or documentation developed or prepared in the performance of the Services and shall be owned by and treated as Port property. The Consultant shall obtain no proprietary rights or interest the Instruments of Service.

### Port of Tacoma Terms and Conditions for Purchased Service Agreements

- c. Any items incorporated into the Instruments of Service that were developed by the Consultant prior to the execution of this Agreement, and not paid for by the Port, is not covered by this provision "Consultant Data."
- d. All information, materials, data and documentation furnished or made available to the Consultant by the Port for purposes of performing services pursuant to this Agreement on this project shall remain the property of the Port "Port Data." The Consultant shall obtain no proprietary rights or ownership interests to such Port Data. At the Port's written request, the Consultant shall return all such Port Data remaining in the Consultant's possession at the termination or expiration of this Agreement.

### 7. <u>Disclosure</u>

All information developed by the Consultant, all analyses or opinions reached by the Consultant (Instruments of Service) and all information made available to the Consultant by the Port (Port Data), shall not be disclosed by the Consultant without the written consent of the Port.

### 8. Compensation

- a. As full compensation for the performance of its obligations of this Agreement and the Services, the Port shall pay Consultant as specified in the Agreement.
- b. Consultant is responsible for working within the agreement amount. Should the consultant incur costs beyond the agreement amount without an executed amendment to this agreement, the Consultant is solely responsible for the additional costs.
- c. Notwithstanding any language herein to the contrary, the Port's approval of the weekly timecard of Contractor's assigned personnel shall constitute acceptance of the corresponding services for the assigned personnel. If overtime is applicable, overtime will be billed at 1.50 times the normal billing rate. Federal law defines overtime as hours in excess of 40 hours per week, state laws vary. If state law requires double time pay, the double time hours will be billed at 2.00 times the normal billing rate.

### 9. Invoices

a. Consultant shall submit detailed numbered invoices showing descriptions of the Services being invoiced, purchase order number, title of the Project, total current invoice, individual's names and titles, hours, hourly rate, and all authorized expenses, if allowed, for the month, itemized, with backup, in accordance with the Port's "Guidelines for Consultant Fees and Reimbursable Items", by the 10<sup>th</sup> of the following

- month to be paid by the end of the 30<sup>th</sup>, unless other terms are agreed to by the parties.
- b. Consultant agrees to submit timely invoices as the Services progress. Invoices that are submitted for payment ninety (90) days or more after the Services were completed are subject to non-payment.
- c. Un-invoiced Services performed through December 31 of each year shall be invoiced no later than the 7<sup>th</sup> day of January. If the Consultant is unable to provide an invoice, they shall advise the Port in writing with a summary of the work completed and the accrual amount to be invoiced through December 31 of that year.

### 10. Costs and Disbursements

Consultant is responsible for and shall pay all costs and disbursements required for the performance of the Services.

#### 11. Standard of Care

- a. Consultant shall perform the Services to conform to generally accepted professional standards. Consultant shall be responsible for the professional quality, technical adequacy and accuracy, timely completion and coordination of all plans, designs, drawings and specifications prepared under this Agreement. Consultant shall, without additional compensation, correct or revise any errors or omissions in such Services.
- b. The Port's approval of plans, drawings and specifications shall not relieve Consultant of responsibility for the adequacy or accuracy thereof. The Consultant shall remain liable for damages and costs incurred by the Port arising from the Consultant's errors, omissions, or negligent performance of the Services.
- c. In the event services are not free from defects or otherwise are nonconforming, Contractor will cause the assigned personnel to reperform up to 40 hours of corrective services without charge or in the event re-performance is not desired, refund up to 40 hours of services times the regular bill rate for the assigned personnel associated with such services, provided that Contractor is notified within 90 days of the week ending date in which the hours of services were rendered. Notwithstanding any language to the contrary herein, this shall be the Port's sole and exclusive remedy for defective or nonconforming services.

#### 12. Time

Time is a material consideration in the performance of the Services. The Consultant shall complete the

### Port of Tacoma Terms and Conditions for Purchased Service Agreements

Services within the agreed upon schedule, including any established milestones and task completion dates, and the overall period of performance. The completion dates for tasks may be modified by a written directive: however, the period of performance for the Agreement may only be modified through an amendment. The period of performance and contract milestones shall not be extended because of any unwarranted delays attributable to the Consultant. The period of performance and contract milestones may be extended in the event of a delay caused by the Port which results in a delay in the performance of an affected task, because of unavoidable delay caused by any governmental action, or other conditions beyond the control of the Consultant, which could not reasonably be anticipated and which results in a delay in the period of performance and contract schedule. Upon mutual agreement, the period of performance may be accelerated to meet Project requirements.

### 13. Assignability

The Consultant may not assign, transfer, or novate all or any portion of the Agreement, including but not limited to any claim or right to the Contract Sum, without the Port's prior written consent. If the Consultant attempts to make an assignment, transfer, or novation without the Port's consent, the assignment or novation, shall be of no effect, and the Consultant shall nevertheless remain legally responsible for all obligations under the Agreement. The Consultant also shall not assign or transfer to any third party any claims it may have against the Port arising under the Agreement or otherwise related to the Project.

### 14. Termination of Agreement

- a. Termination for Default:
  - i. The Port may terminate this Agreement, in writing, if the Consultant substantially fails to fulfill any or all of its material obligations under this Agreement through no fault of the Port; provided that the Consultant has been given an opportunity to cure.
    - Cure Notice: If the Port determines that a breach of this Agreement has occurred, that is, the Consultant has failed to comply with any material terms or conditions of this Agreement or the Consultant has failed to provide in any manner the Services agreed to herein, and if the Port deems said breach to warrant corrective action, the

following sequential procedure will apply:

- The Port will provide the Consultant with a written Cure Notice, notifying the Consultant of the nature of the breach.
- iii. The Consultant shall respond within five (5) calendar days of the notification. The Consultant shall submit a corrective action plan indicating the steps to be taken to correct the specified deficiencies within fifteen (15) calendar days of the notification. The corrective action plan shall specify the proposed completion date for bringing this Agreement into compliance within the number of calendar days specified by the Port:

#### b. Show Cause Notice:

- i. In the event that the Consultant does not respond within the appropriate time with a corrective action plan, the Port will provide the Consultant with a written Show Cause Notice; notifying the Consultant of their requirement to notify the Port in writing within seven (7) calendar days of any reason the Port should not terminate this Agreement. At the expiration of the seven (7) calendar day period the Port may commence termination of this Agreement in whole or in part.
- ii. The Port may withhold payment owed the Consultant, instruct the Consultant to stop work and to refrain from incurring additional costs until the Port is satisfied that the breach has been corrected.
- iii. No increase in total price or period of performance shall result from breach of this Agreement; and
- iv. Nothing herein shall be deemed to affect or waive any other rights of the Port.
- c. Notice of Termination:
  - i. If the Port terminates this Agreement for default, the Port shall determine the amount of Services satisfactorily performed to the date of termination and the amount owing to the Consultant using the criteria set forth below; provided, that (a) no amount shall be allowed for anticipated profit on unperformed Services or other work and (b) any payment due to the Consultant at the time of termination may be adjusted to the extent of any additional costs the Port incurs because of the

### Port of Tacoma Terms and Conditions for Purchased Service Agreements

Consultant's default. In such event, the Port shall consider the actual costs incurred by the Consultant in performing this Agreement to the date of termination, the amount of Services originally required which was satisfactorily completed to the date of termination, whether the Services are in a form or of a type which is usable and suitable to the Port at the date of termination, the cost to the Port of completing the Services itself or of employing another firm to complete it and the inconvenience and time which may be required to do so, and other factors which affect the value to the Port of the Services performed to the date of termination. Under no circumstances shall payments made under this provision exceed the Total Price set forth in this Agreement. This provision shall not preclude the Port from filing claims and/or commencing litigation to secure compensation for damages incurred beyond that covered by withheld payments.

- ii. Upon receipt of a termination notice the Consultant shall at no additional cost to the Port:
  - Promptly discontinue all Services (unless the notice directs otherwise);
  - 2. No later than fourteen (14) calendar days after receipt of termination, promptly deliver or otherwise make available to the Port all Instruments of Service and Port Data including data, drawings, electronic drawing files, specifications, calculations, reports, estimates, summaries. official Project documentation and other Project documentation, such other information and materials as the Consultant or subconsultants may have accumulated in performing this Agreement, whether completed or in progress and all equipment/materials purchased specifically for this Agreement where the Port has paid the Consultant for such items.

- Upon termination, the Port may take over the Services and prosecute the same to completion by agreement with another party or otherwise.
- d. Termination for Convenience:
  - The Port may terminate this Agreement, for the convenience of the Port. The Port shall terminate by delivery to the Consultant a Notice of Termination specifying the termination and the effective date.
  - ii. If the Port terminates this Agreement for convenience, the Port shall pay the Consultant for the following items:
    - An amount for Direct Labor Costs and Indirect Costs in accordance with the Agreement for Services satisfactorily performed to the date of termination.
    - Reasonable invoiced Other Direct Costs as allowed by the Agreement, actually incurred before the date of termination; or
    - 3. Reasonable termination settlement costs the Consultant actually incurred unless the Port determines to assume said commitments. Reasonable termination settlement costs include settlement costs for subconsultants, and reasonable accounting and clerical costs actually incurred by the Consultant.
  - iii. Upon receipt of a termination notice the Consultant shall at no additional cost to the Port:
    - Promptly discontinue all Services (unless the notice directs otherwise);
    - No later than fourteen (14)
       calendar days after receipt of
       termination, promptly deliver or
       otherwise make available to the
       Port all Instruments of Services
       and Port Data including
       drawings, specifications,
       calculations, reports, estimates,
       summaries, official Project
       documentation, other Project
       documentation, and such other
       information and materials as the

### Port of Tacoma Terms and Conditions for Purchased Service Agreements

Consultant may have accumulated in performing this Agreement, whether completed or in progress and all equipment/materials purchased specifically for this Agreement where the Port has reimbursed the Consultant for such costs;

- Take any action necessary, or that the Port may direct, for the protection and preservation of property related to this Agreement that is in the possession of the Consultant and in which the Port has or may acquire an interest.
- iv. Within sixty (60) calendar days of receipt of the notice of Termination for Convenience, the Consultant shall submit to the Port a Termination Settlement Proposal. The Termination Settlement Proposal shall include:
  - Request for Direct Labor Costs and Indirect Costs for services satisfactorily performed to the date of termination.
  - As allowed by the Agreement, Actual and reasonable Other Direct Costs incurred before the termination.
  - Documentation supporting all costs identified in the Termination Settlement Proposal; and
  - 4. A statement certifying, under penalty of perjury, that the **Termination Settlement** Proposal is made in good faith, the Termination Settlement Proposal and supporting data are true and accurate to the best of the Consultant's knowledge and belief, the **Termination Settlement** Proposal is fully supported by the accompanying data, and the amount requested accurately reflects the amount for which the Consultant believes the Port is responsible.
- v. Termination settlement costs and proposals are subject to audit verification by the Port.
- vi. Upon termination, the Port may take over the work and prosecute the same

to completion by agreement with another party or otherwise.

### 15. Disputes

If a dispute arises relating to this Agreement and cannot be settled through direct discussions, the parties agree to endeavor to settle the dispute through a mediation firm acceptable to both parties, the cost of which shall be divided equally. The Port reserves the right to join any dispute under this Agreement with any other claim in litigation or other dispute resolution forum, and the Consultant agrees to such joinder, so that all disputes related to this Agreement may be consolidated and resolved in one forum.

### 16. Venue & Governing Law

Venue for any litigation shall be the Pierce County Superior Court of the State of Washington and the prevailing party shall be entitled to recover its costs and reasonable attorney(s) fees. This Agreement shall be interpreted under the laws of the State of Washington.

### 17. Integration and Merger/ Extent of Agreement

- a. This Agreement represents the entire and integrated understanding between the Port and Consultant, supersedes any previous written or oral representations and may be amended only by written instrument signed by both the Port and Consultant. No verbal agreement or conversation between any officer, agent, associate or employee of Port and any officer, agency, employee or associate of consultant prior to or following the execution of this Agreement shall affect or modify any of the terms or obligations contained in this Agreement.
- b. <u>Authority to sign.</u> Every signer of this Agreement warrants that they have the authority to enter into this Agreement and to bind the entity for which they represent.

### 18. Non-Discrimination

a. Nondiscrimination in Employment and Provision of Services: During performance of this Agreement, the Consultant and all parties subcontracting under the authority of this Agreement agrees that it will not discriminate against any employee or applicant for employment because of the employee or applicant's age, sex, marital status, sexual orientation, race, creed, color, national origin, honorably discharged veteran or military status, or the presence of any sensory, mental, or physical disability or the use of a trained dog guide or service animal by a person with a disability.

### Port of Tacoma Terms and Conditions for Purchased Service Agreements

- b. Equal Employment Opportunity Efforts: The Consultant and all parties subcontracting under the authority of this Agreement agree to undertake equal employment opportunity efforts to ensure that applicants and employees are treated, without regard to their age, sex, marital status, sexual orientation, race, creed, color, national origin, honorably discharged veteran or military status, or the presence of any sensory, mental, or physical disability or the use of a trained dog guide or service animal by a person with a disability.
- c. The Consultant and all parties subcontracting under the authority of this Agreement shall comply fully with all applicable federal, state, and local laws, ordinances, executive orders and regulations that prohibit discrimination.

### 19. Indemnity / Hold Harmless Clause

- a. The Consultant shall indemnify, defend and hold harmless the Port of Tacoma and the Northwest Seaport Alliance and its officers, managing members, employees and agents from and against any liability, claims, damages, losses, expenses or actions, including reasonable attorney's fees and costs, arising out of the negligence, recklessness, or intentional wrongdoing of Consultant or its officers, employees, subcontractors, or agents; or arising out of a failure to comply with any applicable state, federal, local, law, statute, rule, regulation or act by the Consultant or its officers, employees, subcontractors, or agent's provided, however, that for any defense obligation related to a claim for which Contractor has insurance coverage under a professional liability policy, such obligation shall be limited to reimbursement by the Consultant for expenses incurred by the Port of Tacoma or the Northwest Seaport Alliance.
- b. This duty to indemnify, defend and hold harmless shall not apply to claims which arise solely out of negligence on the part of the Port of Tacoma and the Northwest Seaport Alliance, and this duty shall survive the termination or expiration of this Agreement.

Consultant specifically assumes potential liability for actions brought by Consultant's own employees against the Port and the Northwest Seaport Alliance and, solely for the purpose of this indemnification and defense, Consultant specifically waives any immunity under the state industrial insurance law, Title 51 RCW. Consultant's indemnity obligations shall not be limited by any limitation on the amount or type of damages, compensation, or benefits payable to or for any third party under the Worker

Compensation Acts, Disability Benefit Acts, or other employee benefit acts. Consultant recognizes that this waiver was the subject of mutual negotiation.

- c. Consultant shall indemnify and hold the Port of Tacoma and Northwest Seaport Alliance harmless from and against any liability, expense, fines, penalties, cost, demand, or other obligation, resulting from or out of any cyberrelated risk that include theft, loss or misuse of data, release of private information as result of a network breach, penetration, compromise, or loss of IT systems control.
- d. The provisions of this Section 19 shall survive the expiration or termination of this Agreement.

### 20. General Insurance Requirements

The Consultant shall procure and maintain during the life of this Agreement such insurance as shall protect it from claims or damages for, IT Professional or Cyber Liability, bodily injury, including death resulting therefrom as well as from claims for property damage, and cyber-related risks such as theft, loss or misuse of data, release of private information as result of a network breach, penetration, compromise, or loss of IT systems control, which may arise from operations under this Agreement, whether such operations be by itself, its agents, or by anyone directly or indirectly employed by either of them, and shall comply with any such Project specific insurance requirements as determined by the Port.

### 21. Miscellaneous Provisions

- Remedies Cumulative: Rights under this
   Agreement are cumulative and nonexclusive of any other remedy at law or in equity.
- b. <u>Captions:</u> All titles, including sections or subsections, are for convenience only and do not define or limit the contents.
- c. <u>Severability:</u> Any term or provision of this Agreement found to be prohibited by law shall be ineffective to the extent of such prohibition without invalidating the remainder of the Agreement.
- d. Waiver: No covenant, term, or the breach thereof shall be deemed waived, except by written consent of the Party against whom the waiver is claimed, and any waiver of the breach of any covenant, term or condition shall not be deemed to be a waiver of any preceding or succeeding breach of the same or any other covenant, term or condition. Neither the acceptance by Port of any performance by consultant after the time the same shall have become due nor payment to consultant for any portion of the Services shall constitute a waiver by Port of the breach or default of any covenant,

### Port of Tacoma Terms and Conditions for Purchased Service Agreements

term or condition unless otherwise this is expressly agreed to by Port, in writing. Port's failure to insist on performance of any of the terms or conditions herein or to exercise any right or privilege or Port's waiver of any breach hereunder shall not thereafter waive any other term, condition, or privilege, whether of the same or similar type.

- e. Negotiated Agreement: The Parties acknowledge that this is a negotiated Agreement, that they have had the opportunity to have this Agreement reviewed by respective legal counsel, and that terms and conditions are not construed against any Party on the basis of such Party's draftsmanship thereof.
- f. No Personal Liability: No officer, agent or authorized employee of either Port or Consultant shall be personally responsible for any liability arising under this Agreement, whether expressed or implied, nor for any statement or representation made herein or in any connection with this Agreement.

### 22. Key Personnel

The Consultant's key personnel, as described in the Consultant selection submittals, shall remain assigned for the duration of the Project unless otherwise agreed to in writing by the Port.

### 23. Insurance - Assumption of Risk

a. As a further consideration in determining compensation amounts, the Consultant shall procure and maintain, during the life of this Agreement, such commercial general liability insurance, professional liability insurance and environmental liability insurance including asbestos abatement liability and other insurance as required by contract for this project that shall protect Consultant and any subconsultant performing work under this Agreement from claims for damages from bodily injury, including death, resulting therefrom as well as from claims for property damage, economic damage or cleanup costs, which may arise under this Agreement, whether arising from operations conducted by the Consultant, any subconsultant, or anyone directly or indirectly employed by either of them. Consultant recognizes that it is the obligation of the Consultant to ensure that all Subconsultants of any tier have insurance for the activities performed under this agreement. If this agreement requires that a Subconsultant perform ultra-hazardous operations the Port will require that it be named as an Additional Insured by endorsement on all Subconsultant insurance policies and waivers of subrogation shall be provided by endorsement. Workers

- Compensation and Professional Liability are exempted from the additional insured requirement.
- b. Consultant shall submit to the Port of Tacoma, prior to the commencement of services, certificates of insurance evidencing:
  - Commercial General Liability coverage on occurrence form CG0001 or equivalent with limits of \$2,000,000 per occurrence and \$4,000,000 aggregate. Coverage will include: Products and Completed Operations, Contractual Liability and Personal & Advertising Injury; and
  - ii. Automobile Liability covering owned, non-owned and hired vehicles of \$2,000,000 combined single limit per accident; and
  - iii. Workers Compensation Insurance: Statutory Workers Compensation Insurance as required by the State of Washington.
  - iv. Stop Gap/Employers Liability Insurance shall be provided with a limit of not less than \$2,000,000 per claim.
- c. All policies shall be issued by a company having an A. M. Best Financial Strength Rating of A-and Financial Size Category of VIII or better. The Consultant shall be responsible for notifying the Port in writing within ten (10) days of receipt of notice of coverage being suspended, voided, cancelled or materially reduced. Except for professional liability, the Port and the Northwest Seaport Alliance shall be named as an additional insured on all policies by endorsement on ISO Form CG 20 10 Form B or equivalent. Except for Workers Compensation and Professional Liability, waivers of subrogation shall be provided by endorsement to all policies.
- d. Consultant is responsible for complying with the Washington State laws that pertain to industrial insurance (RCW 51). Consultant shall submit a current employer liability certificate as issued by the Washington Department of Labor and Industries that shows the status of Consultant's worker compensation account prior to contract execution, including those Consultants who are qualified self-insurers with the state. Consultant bears the responsibility to ensure that any out-of-state (non-Washington) employees and subconsultants have appropriate workers compensation coverage while working for the Port in Washington State. Consultant may be exempt from state worker compensation

### Port of Tacoma Terms and Conditions for Purchased Service Agreements

- insurance requirements (RCW 51.12.020) such as if Consultant is a sole proprietor.
- e. Certain Services under this Agreement may require United States Longshoremen's and Harbor Worker's Act (USL&H) and Jones Act. The Consultant shall be solely responsible for determining the applicability of USL&H and Jones Act coverage. The failure of the Consultant to procure either USL&H or Jones Act coverage shall at no time create liability on the part of the Port. The Consultant shall bear all responsibility and shall indemnify and hold harmless the Port for any and all liability, cost and/or damages.

### 24. Payment Schedule

- a. Consultant shall submit detailed numbered invoices in accordance with the Agreement by the 10th of the month. After a complete and correct invoice has been received by the Port, payment will be made within thirty (30) days.
- b. Consultant shall submit detailed invoices showing the following:
  - Invoice Number, Purchase Order Number, Project Title, and Invoice Period.
  - Summary page with a brief description of Services completed during the invoice period, deliverables provided during the invoice period, and forthcoming milestones / deliverables.
  - iii. Further, provide a summary breakdown of all projects with the amount of the overall invoice to be charged to each project.
  - iv. Current Amount Due, with a Time and Materials Breakdown: titles, hours, hourly rates, and all expenses itemized, with backup, in accordance with the Contract.
  - v. Total amount of the Contract, and balance of Contract amount. Indicate "Final Invoice" when invoice is the final billing.

### 25. Compensation

- a. Consultant expenses will be reimbursed at cost with the exception of:
  - Subconsultant services will be reimbursed at cost plus negotiated markup.
  - Services provided by a third party will be reimbursed at cost plus negotiated markup.
- b. Costs marked up by a sub-tier shall be passed through to higher tiers as a direct cost. In no

- case shall the mark up at any tier exceed the negotiated percentage.
- c. Reimbursable expenses by a sub-tier shall be passed through to higher tiers as a direct cost. In no case shall markup be applied to reimbursable expenses at any level.
- d. Rates: Rates are fully burdened and will remain in effect for the contract term unless renegotiated and agreed to by both parties in a written amendment.
  - Rates may be negotiated no more than once annually. Rate adjustments will be tied to the CPI for the Seattle, Tacoma/Bremerton area.
- e. Rates and Markup: are defined in the attached Rate Sheet and made a part of this contract.

#### 26. Deliverables

All tangible materials produced as a result of this Agreement shall be prepared as specified by the Port's Project Manager. Delivery of materials produced shall consist both of the tangible materials and one copy of any computer files used in the creation of the tangible product in a PDF format or other format specified by the Port.

### 27. <u>Security – Transportation Worker</u> Identification Credential (TWIC)

- a. The Services may require the consultant to work within a secured/restricted TWIC regulated terminal.
- b. TWIC is a credentialing program managed by the Department of Homeland Security (DHS), through the United States Coast Guard and the Transportation Security Administration. All credentialed merchant mariners and individuals who will need unescorted access to secure areas of a maritime regulated facility or vessel must obtain a TWIC. For more information on TWIC visit https://www.tsa.gov/for-industry/twic.
- c. The Consultant shall have a minimum of one TWIC compliant employee trained as an escort for every five workers not possessing TWIC cards working on a secured or restricted site. Each escort will be required to receive Terminal Operator provided escort training.

#### 28. Extent of Agreement

- a. In the event the Consultant identifies something that may impact the Services, Project schedule, total price, task budget(s) or cost of performing the Services, the Consultant shall inform the Project Manager in writing prior to exceeding the task budget(s) and within seven (7) calendar days of the event and possible impacts to scope, schedule and cost or task budget.
- b. The Project Manager may, at any time, by written directive require the Consultant to

### Port of Tacoma Terms and Conditions for Purchased Service Agreements

- perform the Services consistent with the Agreement; provided that this directive does not add scope or cost to the project.
- c. Any directive shall not constitute an amendment to the Agreement nor entitle the Consultant to any additional compensation or a time adjustment.

### 29. Prevailing Wages

- a. The Consultant shall ensure that all Subcontractors of any tier pay all prevailing wages and other wages (such as Davis-Bacon Act wages) applicable to the Project.
- b. Pursuant to RCW 39.12, "Prevailing Wages on Public Works," no worker, laborer, or mechanic employed in the performance of any part of the Work shall be paid less than the "prevailing rate of wage" in effect as of the date that bids are due.
- The applicable effective date for prevailing wages for this project is the execution date of this Amendment.
- d. The State of Washington prevailing wage rates applicable for this public works project, which is located in Pierce County, may be found at the following website address of the Department of Labor and Industries:
   https://lni.wa.gov/licensing-permits/public-works-projects/prevailing-wage-rates/
- e. The schedule of the prevailing wage rates is made a part of the Contract Documents by reference as though fully set forth herein; and a copy of the applicable prevailing wage rates are also available for viewing at the Port Administration Building, located at One Sitcum Plaza, Tacoma, WA 98421 (253-383-5841). Upon request to the Procurement Department at procurement@portoftacoma.com, the Port will email or mail a hard copy of the applicable Journey Level prevailing wages for this project.
- f. Questions relating to prevailing wage data should be addressed to the Industrial Statistician.

Mailing Address:

Department of Labor and Industries Prevailing Wage Office

Prevailing wage Office

PO Box 44540, Olympia, WA 98504

Telephone: (360) 902-5335 Facsimile: (360) 902-5300

g. If there is any discrepancy between the attached or provided schedule of prevailing wage rates and the published rates applicable under WAC 296-127-011, or if no schedule is attached, the applicable published rates shall apply with no increase in the Contract Sum. It is the

- Contractor's responsibility to ensure that the correct prevailing wage rates are paid.
- h. Prior to any payment being made by the Port under this Contract, the Contractor, and each Subcontractor of any tier, shall file a Statement of Intent to Pay Prevailing Wages under oath with the Port and certified by the Director of Labor and Industries. The statement shall include the hourly wage rate to be paid to each classification of workers entitled to prevailing wages, which shall not be less than the prevailing rate of wage, and the estimated number of workers in each classification employed on the Project by the Contractor or a Subcontractor of any tier, as well as the Contractor's contractor registration number and other information required by the Director of Labor and Industries. The statement, and any supplemental statements, shall be filed in accordance with the requirements of the Department of Labor and Industries. No progress payment shall be made until the Port receives such certified statement.
- i. The Contractor shall post in a location readily visible to workers at the Project site (1) a copy of the Statement of Intent to Pay Prevailing Wages approved by the Industrial Statistician of the Department of Labor and Industries and (2) the address and telephone number of the Industrial Statistician of the Department of Labor and Industries to whom a complaint or inquiry concerning prevailing wages may be directed.
- j. If a State of Washington prevailing wage rate conflicts with another applicable wage rate (such as Davis-Bacon Act wage rate) for the same labor classification, the higher of the two shall govern.
- k. Pursuant to RCW 39.12.060, if any dispute arises concerning the appropriate prevailing wage rate for work of a similar nature, and the dispute cannot be adjusted by the parties in interest, including labor and management representatives, the matter shall be referred for arbitration to the Director of the Department of Labor and Industries, and his or her decision shall be final and conclusive and binding on all parties involved in the dispute.
- I. The Contractor shall defend (at the Contractor's sole cost, with legal counsel approved by Port), indemnify and hold the Port harmless from all liabilities, obligations, claims, demands, damages, disbursements, lawsuits, losses, fines, penalties, costs and expenses, whether direct, indirect, including but not limited to attorneys' fees and consultants' fees and other

### Port of Tacoma Terms and Conditions for Purchased Service Agreements

costs and expenses, from any violation or alleged violation by the Contractor or any Subcontractor of any tier of RCW 39.12 ("Prevailing Wages on Public Works") or Chapter 51 RCW ("Industrial Insurance"), including but not limited to RCW 51.12.050.

### 30. <u>Force Majeure – Suspension and</u> Termination

This section applies in the event that either party is unable to perform the obligations of this contract because of a Force Majeure event as defined herein, to the extent that the Contract obligations must be suspended in full. A Force Majeure event is an event that prohibits performance and is beyond the control of the party. Such events may include

natural or man-made disasters, or an action or decree of a superior governmental body, which prevents performance. Should either party suffer from a Force Majeure event and is unable to provide performance, such party shall give notice to the remaining party as soon as practical and shall do everything possible to resume performance. Upon receipt of such notice, the party shall be excused from such performance as is affected by the Force Majeure Event for the period of such Event. If such Event affects the delivery date or warranty provisions of this Agreement, such date or warranty period shall automatically be extended for a period equal to the duration of such Event.

### Attachment "C"

### RATE SHEET

### FIRM NAME HERE

### INFORMATION TECHNOLOGY TEMPORARY AND FULL-TIME PLACEMENT STAFFING SERVICES

### **PSA No. PA000000033**

Use this Rate Sheet to specify the range of hourly rates for each type of **Temporary** (Contract) resource for both junior (<5 years of experience) and senior (>5 years of experience) resources:

RESOURCE TYPE	LOW RANGE (JUNIOR LEVEL RESOURCE)	HIGH RANGE (SENIOR LEVEL RESOURCE)
PROJECT MANAGER	\$ to \$_ per hour	\$to \$ per hour
BUSINESS ANALYST	\$to \$ per hour	\$ to \$ per hour
SYSTEMS ANALYST	\$ to \$ per hour	\$ to \$ per hour
SOFTWARE ENGINEER	\$ to \$ per hour	\$ to \$ per hour
INFRASTRUCTURE ENGINEER	\$ to \$ per hour	\$ to \$ per hour
IT CLOUD DATA ENGINEER	\$ to \$ per hour	\$ to \$ per hour
IT SUPPORT SPECIALIST (HELPDESK)	\$ to \$ per hour	\$ to \$ per hour

<sup>\*</sup>Rates must be fully burdened to include, but not limited to, hourly rates, administrative overhead, travel, lodging, per diem, etc., and be valid for at least one year. Annual adjustments will be based on the CPI-U.

What is your referral fee for full-time placements?:	%
This should be a percentage of annual salary for the	resource that is placed.

What is your referral fee for **contract-to-hire** full-time placements who have been working at the Port in temporary/contract placement for a period of time?

Contracted at Port	Referral fee – percentage of salary
3 - 6 months	%
6 - 9 months	%
Over 9 months	%

### Attachment "D"

### SAMPLE PSO FORM

### **SAMPLE**

## Port of Tacoma Temporary Information Technology (IT) Services Project Service Order (PSO)

It is mandatory for all Staffing Agencies contracted for the required IT service below, to respond to this PSO within five (5) working days. The Port will provide the information requested in the green fields below. Staffing firms are to provide the information requested in the blue fields on the next page.

All pricing is firm/fixed. Staffing Agencies may not exceed maximum price proposed on the Agreement.

#### **Port**

Name Section				PSO Identification Number
Hiring Manager Name Information		n Technology		YYYY##
Contact Name		Contact Phone Number	Contact Email Address	
Hiring Manager Name		XXX-XXX-XXXX	xxxx@portoftacoma.com	
Service Category Service Required				
PM / BA / Developer / etc Temporary (cor		ntract) Staffing		
Estimated Start Date Estimated C		Completion Date	Estim	ated Total Hours
Mm/dd/yyyy Mm/dd/y		/yy estimated at xx months)	Xxx	(1800 hrs = 11 months)

Project Scope (Description of work needed. Additional background check requirements are to be added here.)

### (the below is representative/sample information only)

The Port of Tacoma is seeking a Sr. IT Project Manager with strong organization, communication, and technical writing skills to manage multiple IT infrastructure, software, and cybersecurity projects and assist with development of process documentation. The projects require a pragmatic and flexible style of project management, coupled with the ability to effectively develop and manage from a project plan. Excellent communication, coordination, facilitation and organization skills will be essential for success. Strong technical writing skills are required to develop documentation including requirements, RFIs, training materials, cybersecurity policy and procedure documents, test scripts, communication plans, etc. Vendors provide the technical resources for many of these projects, so solid vendor relationship management skills are required.

Key initiatives/projects that this PM will deliver include:

- Datacenter disaster recovery warm site planning
- Managing multiple cybersecurity improvement initiatives

• Managing software feature enhancement projects using internal and vendor development resources

The Project Manager may also be assigned to manage the phases of additional implementation, upgrade, or design projects as required.

### **Expected Deliverables**

Projects successfully delivered to agreed scope, schedule and budget.

Thoroughly researched, considered and agreed project planning deliverables.

Effectively managed and communicated project risks and issues.

Project management artifacts, including charters, WBS, status reports, budgets, project logs, etc.

Other technical artifacts, including policy documents, requirements documents, procurement documents, procedure documents, training materials, etc.

Specific Skills Required (Programming languages, databases, operating systems, etc.)

A minimum of five years of experience managing IT infrastructure, cybersecurity, and system upgrade/enhancement projects utilizing vendor and in-house project resources.

#### Bachelor's degree desired.

Project Management certification desired (PMI-PMP, PMI-CAPM, CSM, or other).

Must possess a flexible, patient, collaborative and creative approach, and be able and willing to do whatever it takes to ensure project success.

Experience and skilled at writing technical documentation. Documentation will include project management deliverables and artifacts including project charters, test plans, test cases, project requirement documentation, procurement documentation (RFI/RFP), training documentation, and status reports.

Excellent communication and collaboration skills required, including the ability to work effectively with technical and management resources at both the Port and vendors. Must possess the ability to translate complex requirements and technical language between technical and non-technical stakeholders.

Experience in developing, updating, and managing projects to a Project Plan reflecting a projects Work Breakdown Structure (WBS), deliverables, tasks, task dependencies, schedule, budget/cost tracking, and resource assignments required.

Vendor management, including managing vendor relationships, accountability and deliverables working closely with vendor Project Managers to coordinate project tasks, dependencies and deliverables.

Familiarity with cybersecurity concepts and terminology.

### **Contractor**

Contract Number	Company Name		Contact Name			
Contact Phone Numb	er	Contact Email	Address			Hourly Rate Proposed
PSO Hours Proposed		Proposed Start Date	ed Start Date PSO Propo		sed Total Cost	
Resource(s) Proposed (Attach resumes of all proposed resources.)						

Staffing Agencies are to respond below to the Scope and Required Deliverables, demonstrating their understanding of the Port's requirement. The Scope of Work Response and the Hourly Rate Proposed will be evaluated, and a Contractor selected to provide the service.

Response to Project Scope and Required Deliverables	Response to Project Scope and Required Deliverables					